



# MODERN WAREHOUSE OPERATIONS & INVENTORY CONTROL

Building operational excellence through systematic warehouse management and inventory optimisation

## KEY LEARNING OUTCOMES

- Design and implement strategic warehouse layouts that maximise space utilisation and operational efficiency
- Develop comprehensive inventory control systems using analytics and forecasting methods
- Transform warehouse operations from a cost centre to a profit centre
- Establish Lean Standard Operating Procedures (SOPs) for receiving, storing and issuing materials
- Implement data-driven cycle counting methodologies for inventory accuracy
- Calculate and maintain optimal safety stock levels using EOQ and ROP techniques
- Implement efficient material handling strategies that reduce operational costs
- Establish KPIs and performance metrics for warehouse operations
- Design risk management protocols for warehouse safety and security
- Enhance customer satisfaction through better service delivery
- Apply 5S methodology for warehouse organisation and efficiency
- Implement the 7 Best Practices of Store and Warehouse Management

## WHO SHOULD ATTEND?

This essential training programme will significantly benefit managers and executives responsible for:

- Warehouse Management
- Inventory Control
- Supply Chain Management
- Materials Management
- Logistics
- Facilities
- Operations
- Distribution Centres

## COURSE DIRECTOR

**PETER ONG, MBA, BSc.**

Senior Supply Chain Consultant,  
Business Strategist & Author

## MAXIMISE LEARNING IMPACT

Exclusive 2 + 1 Team Learning Offer!

Send three participants for the price of two to promote a shared learning experience that accelerates your organisation's growth.



**22 & 23 APRIL 2026**  
**THE AC HOTEL BY MARRIOTT,**  
**KUALA LUMPUR.**

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## How well do you manage the "Three P's" of Warehousing and Inventory Control?

In today's dynamic business landscape, effective warehouse management is no longer just an operational necessity - it's a strategic imperative. With global supply chains becoming increasingly complex and customer expectations at an all-time high, organisations must transform their warehouse operations from cost centres into strategic assets that drive competitive advantage.

### The "Three P's" of Warehousing and Inventory Control

- Managing Product: Maintaining smooth inventory flow
- Managing Processes: Supply chain management logistics
- Managing People: Optimising workforce productivity

### Benefits of Attending

- Transform warehouse operations from a cost centre to a profit centre
- Implement proven inventory control strategies
- Apply modern warehouse management techniques
- Improve workplace safety and reduce risks
- Enhance customer satisfaction through better service delivery
- Boost team productivity and morale
- Network with industry peers and share best practices
- Develop practical solutions for immediate results



This intensive two-day workshop offers a unique opportunity to master contemporary warehouse and inventory management principles while developing practical skills. You will leave with actionable strategies, tested methodologies and a comprehensive toolkit for transforming your warehouse operations into a strategic business advantage.



## YOUR COURSE DIRECTOR

### PETER ONG, MBA, BSc.

Senior Supply Chain Consultant,  
Business Strategist & Author

Peter Ong brings over three decades of hands-on experience in supply chain management and manufacturing procurement. His notable achievements include leading a major inventory reduction project that saved US\$1.5 million within one year, demonstrating his expertise in warehouse and inventory optimisation.

A certified trainer by the American Management Association, Peter holds multiple prestigious certifications including TPS (Toyota Production System) Manager™. His academic credentials include an MBA from the Multimedia University, Malaysia and a BSc from the University of Oregon, USA.

Peter authored "The Bullettrain Entrepreneur – 5 Pillars Towards SME Success" and was a regular columnist for Business Media International, Asia's fastest growing business magazine in 2016.

Peter brings a unique blend of theoretical knowledge and practical experience to his training programmes. Over the years, Peter has successfully trained thousands of professionals across ASEAN, helping organisations optimise their warehouse operations, reduce costs and improve overall supply chain efficiency.

Peter's mission is to help organisations achieve operational excellence through practical, results-driven training that combines international best practices with local market understanding. His workshops are known for delivering immediate, measurable improvements in warehouse efficiency and inventory management practices.

# TRAINING AGENDA

## Strategic Warehouse Management

- › Definitions and role of warehousing in the supply chain
- › Inventory - the strategic tool for profitability
- › The Six Key Objectives of warehouse management
- › Characteristics of efficient warehousing

Skill 1: Are You an Effective Warehousing Professional?

## Advanced Receiving Operations

- › U.C.U.I.R.S. methodology for receiving excellence
- › Modern approach to receiving operations
- › Quality control and inspection protocols
- › Techniques to improve accuracy and speed
- › Receiving storekeeper's standards and responsibilities

Skill 2: Lean Receiving Operations

## Storage Optimisation Strategies

- › Industry-specific warehouse control
- › Minimising operational inefficiencies
- › Coding and warehouse mapping
- › Three-location storage & FIFO
- › Effective Stock Planning & Stock Control

Skill 3: Optimising Warehouse Space

## Issuing Control

- › SOP-driven material issuing processes
- › Prevention of stock-out situations
- › Tailored issuing methods for Fast vs Medium vs Slow moving stock
- › Stock optimisation techniques

Skill 4: Resolving Key Materials Issuing Challenges

## Material Handling Techniques

- › 6 key benefits of efficient material handling equipment
- › Equipment selection criteria
- › Modern handling equipment options
- › Material handling audit methodology

Skill 5: Practical Case Study

## Data Control Methodologies

- › Cycle Count principles and benefits
- › Implementation strategies
- › Step-by-step Cycle Count accuracy improvement
- › Performance measurement

Skill 6: Cycle Count Training Methodology

## Inventory Management

- › Three key inventory indicators
- › Four-point inventory analysis system
- › Safety stock optimisation using EOQ and ROP
- › Proactive dead stock reduction strategies

Skill 7: Applied Inventory Analysis

## Warehouse Excellence & Action Planning

- › 5S implementation for space optimisation
- › Strategic space planning
- › Safety protocols and risk management
- › ISO procedure integration
- › Development of productivity action plans

Skill 8: Warehouse Productivity Enhancement

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**PARTICIPANT DETAILS**

Please photocopy this form for more delegates

**PARTICIPANT 1 :**

Name :

Position :

Mobile :

Email :

**PARTICIPANT 2 :**

Name :

Position :

Mobile :

Email :

**AUTHORISING MANAGER :**

Name :

Position :

Tel :

Email :

Organisation :

Address :

Date :

Signature :

**COURSE FEE**

US\$540.00 nett / participant – International

RM2100.00 nett / participant – Malaysia

**Please Note:**

1. Course Fees include attendance, course notes, lunches, refreshments, certificate and applicable taxes.
2. Full payment must be received before the start of the course.
3. For groups of 5 or more participants, please contact us.

**PAYMENT METHOD**

Payment can be made by cheque or bank transfer. Please make payment to:

**iPraxis Sdn. Bhd.**

Bank : Maybank Berhad  
 Bank Branch : Damansara Utama  
 Account No : 5141-9634-9635  
 Swift Code : MBBEMYKL  
 Bank Address : 66, Jalan SS 21/35, Damansara Utama,  
 47400 Petaling Jaya, Selangor, Malaysia.

**GENERAL TERMS & CONDITIONS**

1. **Substitutions** are welcome. Kindly notify us at least 2 working days prior to the programme.
2. **Cancellations** will be refunded in full minus a US\$50.00 / RM200.00 administration fee if the cancellation is done at least 7 days prior to the course. Cancellations done less than 7 days prior to the course will not be eligible for any refunds.
3. **Advertised package** - While every reasonable effort will be made to adhere to the advertised package, please note that the content, speaker and venue were confirmed at the time of publishing. Circumstances beyond our control may necessitate an alteration to the same. As such we reserve the right to alter or modify the advertised package if required.
4. **Postponement & Cancellation** - If the programme has to be cancelled or postponed by us for any reason, we will issue refunds in full for all payments received without any deductions whatsoever.
5. **Liability** - We will not be liable for any loss or damage suffered by the client as a result of a substitution, alteration, cancellation or postponement of the programme.  
  
**Database** - Upon receipt of this registration form, we assume that you are giving us your consent to store your details and use it for future marketing efforts. If you do not wish to be included in our database, kindly notify us.
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